



# Collaborative Practice & Mediation:

## The Power of Interest Based Negotiation

**NIAGARA FALLS 2017**

### GOLD SPONSORS



**Crowne Plaza Hotel - September 14 - 16, 2017**

# CONFERENCE KEYNOTE SPEAKERS



## David Hoffman: Managing the Negotiation Within

Have you ever heard a client say “a part of me wants to settle, and another part wants to win this case”?

Ambivalence is common in all of us, and especially when we are involved in a conflict. Psychologists have developed a useful model for understanding, and managing, these internal negotiations. The Internal Family Systems model, developed by psychologist Richard Schwartz, provides mediators and Collaborative Practice professionals with tools that enable us to better understand our clients and help them better understand themselves. Using examples from his practice as a mediator and Collaborative Practice attorney, David Hoffman will describe the basic features of the IFS model and how to use it in your next case.

## Paul Huschilt: Seven Humour Habits for Workplace Wellness

Seven Humour Habits is a keynote which teaches wellness, celebrates accomplishments, and provides seven simple tactics to help you cope at the office and in your personal life. Motivational and funny, learn strategies to focus on your business goals and stay balanced in a sometimes unbalanced world. Enjoy a high energy presentation that reinforces core values while promoting personal and professional growth. Seven Humour Habits is ideal for people who work in stressful environments. You will leave with a greater sense of community and well-being, perfect ingredients for higher productivity and greater commitment to success.

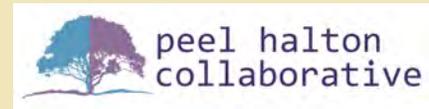


# WITH APPRECIATION TO OUR SPONSORS

## GOLD



## ADDITIONAL SPONSORS



# CONFERENCE AT A GLANCE

## PRE-CONFERENCE: THURSDAY, SEPTEMBER 14, 2017

|                    |   |
|--------------------|---|
| 8:00 a.m.          | Registration and Networking Breakfast       |
| 9:00 a.m.          | Intimate Partner Violence                   |
| 10:30 a.m.         | Break                                       |
| 10:45 - 12:00 p.m. | Focus on Research                           |
| 12:00 - 1:00 p.m.  | Lunch ( <i>included with Registration</i> ) |
| 1:00 - 2:30 p.m.   | Focus on Screening & Standards              |
| 2:30 p.m.          | Break                                       |
| 2:45 - 4:30 p.m.   | Panel Discussion                            |
| 4:45 - 6:15 p.m.   | Special Screening of "A Better Man"         |
| 6:15 - 9:00 p.m.   | Evening Cocktail Reception                  |

## FRIDAY, SEPTEMBER 15, 2017

|                    |   |
|--------------------|---|
| 7:30 a.m.          | Registration and Networking Breakfast                       |
| 8:00 a.m.          | OAFM AGM ( <i>OAFM Members Only</i> )                       |
| 9:00 a.m.          | <b>Keynote: David Hoffman</b>                               |
| 10:00 a.m.         | Break   |
| 10:15 - 11:45 a.m. | Workshops   |
| 11:45 - 12:30 p.m. | Joint Luncheon ( <i>Included, Niagara Room</i> )            |
| 12:30 - 1:30 p.m.  | OCLF Event ( <i>remain in Niagara Room</i> )                |
|                    | OAFM ( <i>Networking in Elizabeth Room</i> )                |
| 1:30 - 3:00 p.m.   | Workshops   |
| 3:00 - 3:15 p.m.   | Break   |
| 3:15 - 4:45 p.m.   | Workshops   |
| 6:00 - 11:00 p.m.  | Gala Dinner and Dance ( <i>included with Registration</i> ) |
| 8:00 - 8:45 p.m.   | Speaker: Paul Huschilt                                      |

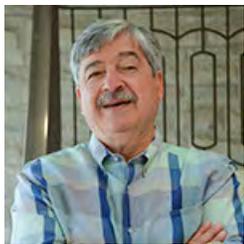
## SATURDAY, SEPTEMBER 16, 2017

|                    |  |
|--------------------|--|
| 7:30 a.m.          | Registration and Networking Breakfast                  |
| 9:00 a.m.          | Workshops  |
| 10:30 a.m.         | Break  |
| 10:45 - 12:15 p.m. | Workshops  |
| 12:15 p.m.         | Wrap Up Luncheon ( <i>Included with Registration</i> ) |

# Pre-Conference Full Day Workshop

Space is limited for this event

## INTIMATE PARTNER VIOLENCE: FOCUS ON STANDARDS & SCREENING



PETER JAFFE



AMY HOLTZWORTH-MUNROE



AMY APPLLEGATE



CONNIE BECK



MARGARET MACPHERSON

**Thursday, September 14, 2017 9 a.m. - 4:30 p.m.**

### Where do we stand?

This workshop will review the history and development of Standards on Screening for Domestic Violence and Power Imbalances, including the underlying research and highlight the importance of effective Screening in Consensual Dispute processes. Presenters Amy Applegate and Amy Holtzworth-Munroe will update us on their research, best practices and preliminary data from an on-going NIJ-Funded Study of the effectiveness of mediating cases and/or using Collaborative Practice, with high levels of IPV. The study randomly assigned cases to shuttle or videoconferencing mediation or a return "to court". Presenters will share the manual prepared for the study, which was used to train and support the mediators, demonstrate the different forms of mediation used and provide initial data and feedback from parties and mediators. A larger panel discussion will focus on issues and concerns with mediating and/or using Collaborative Practice in IPV and focus on Best Practices for the updating of standards for Mediators and the development of standards in Collaborative Practice. **NEW EXCITING ANNOUNCEMENT Attendance at this workshop will meet part of the educational accreditation requirements for the Advanced Collaborative Professional (ACP) designation to be conferred by the OCLF and the designation of Accredited Family Mediator (AccFM) .**

# Special Screening

September 14, 2017 4:45 p.m.

NEW Addition to Pre-Conference



Following a series of raw conversations between co-director Attiya Khan and the man who abused her 20 years ago, *A Better Man* offers a fresh and nuanced look at the healing and revelation that can happen for everyone involved when men take responsibility for their abuse. This documentary feature, which Hot Docs dubbed the “most-buzzed film” of their 2017 festival, is co-produced by Intervention Productions Inc. and the National Film Board, produced in association with TVO.

Illuminating a new paradigm for domestic violence prevention, *A Better Man* offers a fresh and nuanced look at the healing and revelation that can happen for everyone involved when men take responsibility for their abuse. It also empowers audience members to play new roles in challenging domestic violence, in their own relationships or as part of a broader movement for social change.

# LIST OF WORKSHOPS

# FRIDAY, SEPTEMBER 15, 2017

**10:15 - 11:45 a.m. Choose from #1 through #5**

- 1. SDRI – Separation and Divorce Readiness Indicator: A Comprehensive Self-Reported Screening Tool that Measures Negotiation Readiness.** Learn how to use this tool to assist your clients in an interest based separation process. (*Sue Cook*)
- 2. Interest Based Negotiation and the SSAG's.** Working with the Guidelines to Integrate Interests and the Law - This workshop will focus on how we can use the SSAGs as a tool for facilitating a problem-solving approach to creating settlements that satisfy our client's unique goals and circumstances. (*Victoria Smith*)
- 3. Leadership - Calling all Leaders and Future Leaders.** Learn leadership skills so you can step into a leadership role in your community. Learn to build a successful Collaborative Practice Group or OAFM Mediation Chapter. A successful ADR community starts with you! (*Nicola Savin, Deborah Graham, Jennifer Suzor*)
- 4. Build, Brand, Market, Close: Building Your Successful Peacemaking Practice.** Putting up a website, the modern version of a shingle, does not a successful peacemaking practice make. This workshop helps peacemaking practitioners grow a successful practice with: innovative and flexible services; differentiating your service from others; conveying your services to others and converting referrals into actual clients. (*Gary Direnfeld*)
- 5. Overview of Recent Empirical Research looking at what Constitutes Ethical Behaviour in Family Law ADR.** This workshop will provide an opportunity for professionals to engage in discussion about how to handle various ethical dilemmas encountered in both collaborative law and mediation. (*Deanne Sowter*)

**1:30 - 4:45 p.m.**

**Choose either A #6 or #7 (3 hour workshops) OR a Workshop from B and from C**

**A. 6. Pushing the Boundaries: A Provocative Discussion about Dispute Resolution Approaches and Training .** Participants will explore where and how we can work to create cross-discipline relationships, processes and outcomes for families. (*Jennifer Suzor, David Morneau Jr., Mary-Anne Popescu*) (3 hrs)

**7. Introduction to Designing and Delivering Engaging Workshops.** Participants will gain insights and skills to start creating and delivering impactful workshops and trainings. (*Deborah Graham, Victoria Smith*) (3 hrs)

## **B. 1:30 p.m. - 3:00 p.m. ( 90 minutes)**

**8. Have You Tried Turning it On and Off? Using Technology in Your Collaborative Practice.** This workshop will provide practical tips and demonstrations for practitioners to incorporate accessible technology in collaborative practices. (*Gregory Evans, Chau Tran*)

**9. Collaborative Practice for Modest Income Families.** A panel of collaborative professionals will discuss initiatives in Ontario to make access to an interdisciplinary collaborative process more affordable for low to modest-income families. (*Brian Galbraith, Moderator with Panel*).

**10. Mindfulness: Finding Clarity and Calm amidst the Chaos.** How we think and feel at any given moment effects our well-being both emotionally and physically. Understanding the intricacies of Emotional Intelligence and Mindfulness. (*Nicolle Kopping-Pavars*)

**11. Determining income pursuant to the Federal Child Support Guidelines.** Overview of issues that arise in the determination of income pursuant to the Federal Child Support Guidelines. (*Steve Ranot*)

## **C. 3:15 - 4:45 p.m. ( 90 minutes)**

**12. 10 Big Ideas to Grow your Practice using Social Media.** As traditional marketing channels continue to lose effectiveness, family lawyers/mediators need to know how to use social media to get on the radar of potential clients. Learn how to create a cost-effective social media strategy that will increase profile and boost your bottom line. (*Warren Weeks*)

**13. Meeting with Clients to Choose Their Process: An 8 Step Structured Process.** You will learn a structured new process that will result in opening more Collaborative and Mediation cases. You'll learn the 8 steps you need to take during your first meeting or when you are talking about process options with potential new clients. (*Brian Galbraith, Sue Cook*)

**5. Overview of Recent Empirical Research looking at what constitutes Ethical Behaviour in Family Law ADR (Repeat)** Professionals will engage in discussion about how to handle various ethical dilemmas encountered in both collaborative law and mediation. (*Deanne Sowter*)

**14. Engage, Assist and Empower.** The CFDS's Role on Building Successful Collaborative Files - The benefits of engaging the financial neutral from the beginning in a collaborative file, starting with an Early Neutral consultation, through to resolution. (*Bronwen Bruch , Jo-Anne Fiore*)

# LIST OF WORKSHOPS

# SATURDAY, SEPTEMBER 16, 2017

9:00 a.m. - 12:15 p.m. Choose #15 (3 hrs) OR a Workshop from B and from C

**15. Managing the Negotiation Within - Part II.** This workshop will allow participants to participate in mediation and collaborative practice role play using the Internal Family Systems model discussed on Friday morning. It will focus on the role of the mediator, counsel and client. *(David Hoffman) (3 hours)*

**B. 9:00 a.m. - 10:30 a.m. ( 90 minutes)**

**16. General Financial Round Table.** Participate in a round table discussion of topics of interest to workshop participants related to income determination and business valuation. Registration for this round table is open to all conference attendees. *(Rob Smith)*

**17. Making Sense of Dissonance - The Music of Conflict.** Learning to understand and listen to dissonance through the lens of music can help us to artfully and skillfully navigate the deep waters of discord that fill all aspects of our work as collaborative professionals. Mapping from one domain to another can provide us with fresh perspectives, insights and illuminations. *(Dr. Linda Ippolito)*

**18. The 6 Minute Settlement Practitioner.** Hear about important topics that relate to a variety of aspects of our work. Topics will be of interest to both collaborative practitioners and mediators, and in particular those of us who do both. *(Daniella Wald and Seema Jain)*

**19. Build and Break.** The intersection of infertility, building a family using reproductive technology, relationship breakdown and related legal, emotional and ethical considerations. *(Shirley Levitan, Ilana Tamari)*

**20. Med-Arb Process** - Med -Arb is being embraced across Canada as an alternative to resolving high conflict matters. Learn about the combination of the Mediation process and the Arbitration process for fast conflict resolution and how to integrate it into your collaborative and mediation practice. *(Charmaine Panko)*

## C. 10:45 a.m. - 12:15 p.m. (90 minutes)

**21. Financial Round Table - Lawyer Free Zone – Opportunity for Financial Professionals to reflect, share, and discuss their challenges and concerns when working on teams.** Please note registration for this round table is restricted to financial professionals. (*Rob Smith, Matthew Krofchick*)

**22. Adapting Interest Based Negotiations for High Conflict Personalities.** Don't let high conflict personalities ruin your day! In this dynamic workshop, learn how to win over high conflict personalities, manage emotional reactivity and convert conflict into agreement. (*Patricia Bidgood, Diane McInnis*) CPD Accredited 1.5 hours Professionalism

**23. Your Clients have made the Paradigm Shift, have you? Viewing the collaborative client as a consumer.** This will be a discussion exploring ways to customize the collaborative process to meet the needs of as many families as possible. By looking at our prospective clients as consumers, we will discuss tailoring the process based on the changing needs and views of our clients; the importance of making the paradigm shift, and expanding the pool of potential clients. (*Nicolle Kopping-Pavars, Bev LeMay, Stephanie Ostreicher*)

**24. Elder Mediation: A Vision for Handling Disputes involving the Elderly through Consensual Dispute Resolution.** Families are under increased pressure to deal with intergenerational conflict as our society ages. The adoption of a consensual approach to the issues of aging offers an innovative way to assist families by strengthening their relationships while they work through conflict. (*Elizabeth Sterritt, Jennifer Suzor*)

**25. Family Round Table - Lawyer Free Zone – Opportunity for family professionals to reflect, share, and discuss their challenges and concerns when working on teams.** Please note registration for this round table is restricted to family professionals with a background of therapeutic training. (*Group Facilitation*)



**PENDING**

**Staying in Niagara Falls? Rooms are selling fast!**

The Crowne Plaza Hotel, 5685 Falls Ave, has reserved rooms at a discounted rate for Conference attendees. Please call 1-800-519-9911 or visit [www.oafm.on.ca/events](http://www.oafm.on.ca/events) and quote OAFM/OCLF Conference

# KEYNOTE SPEAKER BIOGRAPHIES



## David A. Hoffman

**David Hoffman** is a mediator, Collaborative Practice attorney, Professor at Harvard University, arbitrator, and founder of Boston Law Collaborative LLC, where he handles cases involving family, business, employment, and other disputes. As the H. Watson Jr. Lecturer on Law at Harvard Law School he teaches three courses: Mediation; Legal Profession: Collaborative Law, and Diversity and Dispute Resolution. He also trains mediators in the five-day Advanced Mediation program offered by the Program on Negotiation at Harvard Law School, and has trained mediators for the American Bar Association and the American Arbitration Association. David is past-chair of the ABA Section of Dispute Resolution and a Distinguished Fellow in the International Academy of Mediators. He has published three books (including “Bringing Peace into the Room,” with co-editor Daniel Bowling) and numerous articles on law and dispute resolution. Prior to founding Boston Law Collaborative, David was a litigation partner at the Boston firm Hill & Barlow, where he practiced for 17 years. He is a graduate of Princeton University (A.B. 1970, summa cum laude), Cornell University (M.A. 1974, American Studies), and Harvard Law School (J.D. 1984, magna cum laude), where he was an editor of the Harvard Law Review. His TEDx talk about lawyers as peacemakers can be found here: [tinyurl.com/Hoffman-TEDx](https://tinyurl.com/Hoffman-TEDx); and information about his practice can be found here: [www.BLC.law](http://www.BLC.law).

## Paul Huschilt

A Professional Speaker and an Actor and a Satirizer rolled into an unusual ball of corporate messaging and humour. Described by many as indescribable, he’s one of the most unique voices in the speaking industry. He’s a trained actor with degrees in Management and Theatre, a diploma in Career Counselling, training in Adult Education, has worked in an insurance firm, and has sung with the Canadian Opera Company, and he’s a recent inductee into the Canadian Speaking Hall of Fame. His words and talents put him in front of large corporations, small businesses, associations, governments, and his favourite charities. He works across Canada, the United States, Europe, and right around the globe to Australia, New Zealand and Japan. Paul performs in English, French, and occasionally Japanese. Paul is also a published author. His book, *The Reluctant Pilgrim*, can be purchased at Amazon.com.



# PRE-CONFERENCE SPEAKER BIOGRAPHIES



**Dr. Peter Jaffe** is a psychologist and Professor in the Faculty of Education at Western University and the Academic Director of the Centre for Research and Education on Violence against Women & Children. He is the Director Emeritus for the London Family Court Clinic. He has co-authored 10 books, 29 chapters and over 80 articles related to domestic violence, the impact of domestic violence on children, homicide prevention and the role of the criminal and family justice systems. In 2009, he was named an Officer in the Order of Canada by the Governor General for his work preventing domestic violence in the community.



**Amy Holtzworth-Munroe** Ph.D., is a Professor at Indiana University in the Department of Psychological and Brain Sciences. She has been conducting research on Intimate Partner Violence for over 30 years. Her research in Family Law includes developing and testing the best methods of screening for Intimate Partner Violence in Family Mediation settings and conducting randomized controlled trials testing the effectiveness of various Family Law Interventions, for example different mediation approaches; such efforts contribute to evidence based practice in Family Law. In acknowledgement of her work, she is a recipient of the Association of Family and Conciliation Court's Stanley Cohen Distinguished Research Award.



**Amy Applegate** J.D., is a Clinical Professor of Law at the Indiana University Maurer School of Law and a registered Domestic Relations mediator in Indiana. Professor Applegate teaches mediation theory and practice in a state-approved 40-hour course for her students who then mediate family law cases under her supervision in the mediation clinic she directs. She has been the recipient of numerous teaching and service awards. She collaborates in research and training with faculty and graduate students from IU's Department of Psychological and Brain Sciences and others to improve existing ADR processes, and develop additional interventions for high-conflict families. She is the editor of the SSRN Law and Society Family Law, Relations and Dispute Resolution Journal, on the editorial board of the Family Court Review, and frequently presents at conferences on topics including mediation and ethics issues.



**Margaret MacPherson** M.A., Research Associate at Centre for Research and Education on Violence against Women and Children, began working with the violence against women sector in 2003 while on contract with the provincial government in the Ontario Victim Services Secretariat. She has worked as a consultant on a variety of social change initiatives including the development of the Make it Our Business domestic violence workplace training program. In June 2012, she completed a graduate diploma in Social Innovation at the University of Waterloo.



**Connie Beck** Ph.D., is an Associate Professor at the University of Arizona, Department of Psychology. For the past 20 years, Dr. Beck has conducted research investigating short- and long-term outcomes for divorcing couples experiencing intimate partner violence and mediating their disputes. This work includes a large, longitudinal, archival study through multiple official databases (mediation, superior court, law enforcement). With colleagues from Indiana, Dr. Beck developed a risk assessment instrument for the mediation context and is currently conducting a randomized controlled trial of two models of divorce mediation for highly violent couples as compared to those couples returning to court.

# EXHIBITORS



Investigative Accounting, Business Valuations,  
Forensic Economics, & Actuarial Services



**Ontario Association  
for Family Mediation**



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**ACADEMY OF FINANCIAL  
DIVORCE SPECIALISTS**



# CONFERENCE REGISTRATION

## Step 1 Registrant Information

Name \_\_\_\_\_ Phone \_\_\_\_\_

Business Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov/State: \_\_\_\_\_

Postal Code/Zip Code \_\_\_\_\_ Email: \_\_\_\_\_

### Check all that apply

- Presenter  OAFM Member  OCLF Member  Family Professional  Financial Professional  
 Lawyer  Mediator  Other  
 I consent to share my name and contact information with other registrants/sponsors  
 This is my first OCLF Conference  This is my first OAFM Conference

## Step 2 Select Conference Options (Canadian Funds). Please Check all that Apply:

### Pre-Conference Institute on Domestic Violence (September 14, 2017)

*(Includes light Breakfast and full Luncheon)*

- with Conference Registration \$195 + HST = **\$220.35**  
 without Conference Registration \$250 + HST = **\$282.50** \$ \_\_\_\_\_

### Cocktail Reception (Thursday September 14, 2017 6 p.m. - 7:30 p.m.)

*(Appetizers, Networking) \$30 HST included* \$ \_\_\_\_\_

### Conference, Friday September 15, 2017, 7 a.m. to 11 p.m., includes Dinner Dance \$ \_\_\_\_\_

and Saturday, September 16, 2017, 7 a.m. - 1 p.m., includes Final Luncheon

- Early Bird \$475 + HST = **536.75** (until July 30, 2017)  
 Regular Rate \$575 + HST = **\$649.75**  Presenter Rate \$400 + HST = **\$452.00**

- I would like to bring a guest to the Friday night dinner - **\$75** HST included \$ \_\_\_\_\_

My guest's name is \_\_\_\_\_

I require  GF  Vegetarian  Other \_\_\_\_\_

Guest  GF  Vegetarian  Other \_\_\_\_\_ **Total Fee** \$ \_\_\_\_\_

## Step 3

- Cheque payable to Ontario Collaborative Law Federation is enclosed or  
 Please charge my  Visa  MasterCard \_\_\_\_\_ Exp \_\_\_\_\_ CVC \_\_\_\_\_  
Name on Card \_\_\_\_\_ Signature \_\_\_\_\_

Please mail completed Registration Form, with payment and Workshop Selection, to Margaret Opatovsky at Wilson, Opatovsky, 190 Elm Street, P.O. Box 99, Port Colbourne, ON, L3K 5V7 OR email form to [mopatovsky@gmail.com](mailto:mopatovsky@gmail.com) or facsimile to 1-905-835-2171. Call 1-800-263-7135 to hotel bookings or book online at <https://aws.passkey.com/go/OCLFOAFM17>

For Inquiries please call 1-905-835-1163 or 1-844-989-3026

HST 89233 2701 RT0001 - Residents from outside Canada may be able to apply for reimbursement

**Step 4** Select Workshops: Attendee Name \_\_\_\_\_

## Friday September 15, 2017

### 10:15 - 11:45 a.m. (Choose One)

- # 1 SDRI – Separation and Divorce Readiness Indicator: A Comprehensive Self-Reported Screening Tool that Measures Negotiation Readiness. (*Sue Cook*)
- # 2 Interest Based Negotiation and the SSAG's. (*Victoria Smith*)
- # 3 Leadership - Calling all Leaders and Future Leaders. (*Nicola Savin, Deborah Graham, and Jennifer Suzor*)
- #4 Build, Brand, Market, Close: Building Your Successful Peacemaking Practice. (*Gary Direnfeld*)
- #5 Overview of Recent Empirical Research looking at what Constitutes Ethical Behaviour in Family Law ADR. (*Deanne Sowter*)

## Friday September 15, 2017

### 1:30 - 4:45 p.m.

#### **A. Choose one of the following three (3) hour Workshops or see Section B**

- # 6 Pushing the Boundaries: A Provocative Discussion about Dispute Resolution Approaches and Training. (*Jennifer Suzor, David Morneau Jr., and Mary-Anne Popescu*)
- #7 Introduction to Designing and Delivering Engaging Workshops. (*Deborah Graham, and Victoria Smith*)

#### **B. Choose one Workshop at 1:30 p.m. and one at 3:15 p.m.**

##### **1:30 - 3:00 p.m.**

- #8. Have You Tried Turning it On and Off? Using Technology in Your Collaborative Practice (*Gregory Evans, Chau Tran*)
- # 9. Collaborative Practice for Modest Income Families. (*Brian Galbraith, Moderator, with Panel*)
- #10. Mindfulness: Finding Clarity and Calm amidst the Chaos. (*Nicolle Kopping-Pavars*)
- #11. Determining income pursuant to the Federal Child Support Guidelines. (*Steve Ranot*)

##### **3:15 p.m. - 4:45 p.m.**

- #12. Ten Big Ideas to Grow your Practice using Social Media (*Warren Weeks*)
- #13. Meeting with Clients to Choose Their Process: An 8 Step Structured Process (*Brian Galbraith, Sue Cook*)
- #5 Overview of recent empirical research looking at what constitutes ethical behaviour in family law (*Deanne Sowter*)
- #14. Engage, Assist and Empower: The CFDS's Role on Building Successful Collaborative Files (*Bronwen Bruch, Jo-Anne Fiore*)

**Step 4** Select Workshops: Attendee Name \_\_\_\_\_

**Saturday, September 16, 2017**

**Morning Workshops 9 a.m. to 12:15 p.m.**

**A. Choose #15 for a three (3) hour Workshop OR see Section B**

- #15. Managing the Negotiation Within - Part II (*David Hoffman, 3 hours*)

**B. Choose one Workshop at 9: 00 a.m. and one at 10:45 a.m.**

**9:00 a.m. - 10:30 a.m.**

- #16. General Financial Round Table (*Rob Smith*)
- #17. Making Sense of Dissonance - The Music of Conflict (*Dr. Linda Ippolito*)
- #18. The 6 Minute Settlement Practitioner (*Daniella Wald and Panel*)
- #19. Build and Break (*Shirley Levitan, Hana Tamari*)
- #20. Med-Arb Process (*Charmaine Panko*)

**10:45 a.m. - 12:15 p.m.**

- #21. Financial Round Table - Lawyer Free Zone (*Rob Smith*)
- #22. Adapting interest based negotiations for High Conflict Personalities  
(*Patricia Bidgood, Diane McInnis*)
- #23. Your Clients have made the Paradigm Shift, have you? (*Nicolle Kopping-Pavars*)
- #24. Elder Mediation: A Vision for Handling Disputes involving the Elderly through Consensual  
Dispute Resolution (*Elizabeth Sterritt and Jennifer Suzor*)
- #25. Family Round Table - Lawyer Free Zone (*Group Facilitation*)

**CANCELLATION POLICY:** All Cancellations must be in writing and received by Marg Opatovsky at the contact information above. Partial Refund (Registration fee less \$75 administration cost) if received by August 1st, No refunds given after September 1, 2017.